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# RewardPoints Guide

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**Integrate template of RewardPoints extension with your theme.** Before going to the configuration, You can please read the file

[Guide Put Code Into Template](#) to integrate with current your theme.

## ❖ Configuration



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Go to **System >> Configurations >> Promotions >> Reward Points >> Configuration** to configure the extension.

General		
Enable Reward Points Pro	<input type="text" value="Yes"/>	[STORE VIEW]
Points/Currency Exchange Rate	<input type="text" value="50/1"/> <small>▲ Format x/y (x points / y monetary units). X and Y must be integer.</small>	[STORE VIEW]
Redeem points in increments of:	<input type="text" value="1"/> <small>▲ Increment must be in integer. Ex 5: Redeem points in groups of 5, 5,10,15 etc.</small>	[STORE VIEW]
Calculate Reward Points Earned	<input type="text" value="Before Discount"/> <small>▲ Condition only applies to Shopping cart rules. For Catalog rules change RP in Individual Reward Point Earning Rule or create new RP Catalog Rule</small>	[STORE VIEW]
Calculate Reward Points Earned	<input type="text" value="Before Tax"/>	[STORE VIEW]
Extend shopping cart page to display reward points block	<input type="text" value="No"/> <small>▲ Default: No (Only set Yes if there is no other module extends shopping cart page to avoid conflict)</small>	[STORE VIEW]
Minimum points required to be redeemed per purchase	<input type="text" value="0"/> <small>▲ Set 0 or leave empty if no limitations</small>	[STORE VIEW]
Allow using reward points and coupon code at the same time	<input type="text" value="Yes"/>	[STORE VIEW]
Maximum Points allowed per account	<input type="text" value="0"/> <small>▲ Set 0 or leave empty if no limitations</small>	[STORE VIEW]
Add reward points to account balance when order status is	<input type="text" value="Complete"/>	[STORE VIEW]
Subtract earned points when order is refunded	<input type="text" value="Yes"/>	[STORE VIEW]
Restore redeemed points when order is refunded	<input type="text" value="Yes"/>	[STORE VIEW]

- ✚ Enable the module by selecting "Yes" in the **Enable Reward Points Pro** field
- ✚ In the **Points/Currency Exchange Rate** field, insert a value with the type of x/y to define the exchange rate.
- ✚ In the **Redeem points in increments of** field, the default number is 1. You can insert any integer which will be used for spending points on cart.
- ✚ In the **Calculate Reward Points Earned** field (Before Discount/ After Discount), allow rewarding points before or after the discount.
- ✚ In the **Calculate Reward Points Earned** field (Before Tax, After Tax), allow rewarding points before or after the Tax.
- ✚ In the **Extend shopping cart page to display reward point block** field, select "Yes" for the cart page to be extended. In case you have any other module work on the cart page, you can insert the code manually (Please see more details at **Display Reward Points in Shopping cart page** in the **Theme integration** section)
- ✚ In the **Allow using reward points and coupon code at the same time** field, select "Yes" if you want to use both reward points and coupon code at the same time.
- ✚ In the **Minimum points required to be redeemed per purchase** field, the default number is 0. You can define the minimum points which customers can use for each purchase (enter 0 or leave it empty if no limitation).
- ✚ In the **Maximum points allowed per account** field, the default number is 0. You can set number of maximum points that an account can have. If a customer's balance reaches this value, he/she cannot earn points anymore (enter 0 or leave it empty if no limitation).

- In the **Add reward points to account balance when order status** is field, choose the status of the order. If the order is switched to this status, the points will be added to the account balance.
- In the **Subtract earned points when order is refunded** field, select "Yes" for automatically subtracting points when the order is refunded.
- In the **Restore redeemed points when order is refunded** field, select "Yes" for automatically restoring redeemed points back to balance on refunded orders.
- In the **Default Comment when importing points from CSV file** field, insert a note that will be used as a comment for the transaction of importing points from CSV file.
- In the **Default Reward Point Expiration (in days)** field, insert an integer (enter 0 or leave the field empty if the Reward Points will not expire).

Display Configuration		
Unit name of reward points	<input type="text" value="points"/>	[STORE VIEW]
Position of unit name	<input type="text" value="After Point Value"/>	[STORE VIEW]
Reward Icon	 <input type="button" value="Chọn tệp"/> Không có tệp nào được chọn <input type="checkbox"/> Delete Image	[STORE VIEW]
Link Reward Icon To	<input type="text"/> <small>▲ Reward Points policy page</small>	[STORE VIEW]
Reward Points Icon	 <input type="button" value="Chọn tệp"/> Không có tệp nào được chọn <input type="checkbox"/> Delete Image	[STORE VIEW]
Display Reward Points Icon	<input type="text" value="No"/> <small>▲ Default is No. If Yes, Reward Point Icon replaces Unit name of Reward Points.</small>	[STORE VIEW]
Add option to show credit info	<input type="text" value="No"/> <small>▲ Ex: You will earn 100 points (\$10)</small>	[STORE VIEW]
Display Promotion Message	<input type="text" value="No"/> <small>▲ Create message in Earning Rules / Shopping Cart Rules</small>	[STORE VIEW]
Display Promotion Banner	<input type="text" value="No"/> <small>▲ Upload banner under Earning Rules / Shopping Cart Rules</small>	[STORE VIEW]
Default Banner Size	<input type="text" value="900"/> x <input type="text" value="120"/> px <small>▲ Default is 900 x 120.</small>	[STORE VIEW]

- You can choose to display **Unit names of reward points, Reward points Icon** on the frontend.
- In the **Reward Icon** field, you can upload a reward icon and specify the link that it will direct to in the Link Reward Icon to field.
- Select "Yes" for the **Add option to show credit info** field to display the amount of money, which is equivalent to the number of points customers have.

Sharing Reward Points		
Allow sending points to friends	<input type="text" value="Yes"/>	[STORE VIEW]
Sending point transaction to expire after (set hours) if not accepted by friend	<input type="text" value="0"/> <small>▲ Enter 0 or leave the field empty if not expire</small>	[STORE VIEW]

- In the **Allow sending points to friends** field, select "yes" to allow customers to send points to their friends

- In the **Sending point transaction to expire after (set hours) if not accepted by friend** field, enter the expiration time for the sent points back to the sender's account, if the friend has not registered after that time yet.

FaceBook Config		
Facebook Application Id	<input type="text"/>	[STORE VIEW]
	▲ Get <a href="#">Facebook API</a> access info.	

- The Reward Points Pro extension allows shop owners to reward customers for clicking the "Like" button. Please enter the Application ID and Key into this field.

Email Notifications		
Enable notifications	<input type="text" value="Yes"/>	[STORE VIEW]
Email Sender	<input type="text" value="General Contact"/>	[STORE VIEW]
	▲ System will use this address to send email	
Balance Update Email Template	<input type="text" value="Balance update email (Default Template from L"/>	[STORE VIEW]
Reward Points Expiration Email Template	<input type="text" value="Points expiration email (Default Template from"/>	[STORE VIEW]
Points for Customer's Birthday Email Template	<input type="text" value="Points for customer's birthday email (Default Te"/>	[STORE VIEW]
Sending Points Email Template	<input type="text" value="Sending Points email (Default Template from L"/>	[STORE VIEW]
Invitation email template	<input type="text" value="Invitation email template (Default Template fror"/>	[STORE VIEW]
Reminder email sent before points expire (in # of days)	<input type="text" value="0"/>	[STORE VIEW]
	▲ Enter 0 or leave the field empty if not require (not recommend)	

- The Reward Points Pro offers email templates for notifying customers of balance changes and sending point transactions. The administrator can enable this feature in the **Enable notifications** field.
- In the **Reminder email sent before points expire (in # of day)** field, you can define the time of notification . Before a period of time that the points , customer will receive a reminder email.

## ❖ Earning Rules

### Catalog earning rule

From the Admin Panel, go to **Promotions => Reward Points Pro => Earning Rules => Catalog Earning Rules**, click the button **Add a new rule**, you will see the Catalog Reward Rules page, which includes 3 tabs: Rule Information, Conditions, and Actions

#### Rule Information

In the rule information tab, you can set the name, description, executing priority, status, store view, customer group and active time for the rule

**Catalog Reward Rules**

- Rule Information
- Conditions
- Actions

**New Rule** [Back] [Reset] [Save and Apply] [Save Rule] [Save And Continue Edit]

**Rule Information**

Rule Name \*

Description \*

Status  Enable and Save rule to activate

Customer Groups \* 

- General
- Wholesale
- Retailer

Start Date

End Date

## Conditions

In the conditions tab, you can set conditions to apply rewarded points for particular items.

**Catalog Reward Rules**

- Rule Information
- Conditions
- Actions

**New Rule** [Back] [Reset] [Save and Apply] [Save Rule] [Save And Continue Edit]

**Conditions (leave blank for all products)**

If **ALL** of these conditions are **TRUE**:

Attribute Set is **Default**

Category is **3, 4**

- Default Category (4)
  - Phone (2)
  - Laptop (2)

## Actions

In the actions tab, you can set the number of points will be rewarded on items that meet the condition.

Stop further rules processing: The rules are processed by priority. If you set “Stop further rules processing” to “Yes“, the next rule(s) (with lower priorities) will not be processed. In case that all the rules do not stop further rules processing, all the rules will be processed.

**Catalog Reward Rules**

- Rule Information
- Conditions
- Actions

**New Rule** [Back] [Reset] [Save and Apply] [Save Rule] [Save And Continue Edit]

**Reward Points Using the Following**

Apply

Reward Points (X) \*

Per (Y) dollars Spent  Skip if Fixed Reward Points chosen

Stop Further Rules Processing  Set priority under 'Rule Information'

After creating a catalog rule, you need to click on the button **Save and Apply**

In case you have more than 500 products, you need to create a cronjob so that the catalog rule can be applied for all products. You can follow this instruction to setup a cronjob <http://magehit.com/blog/setting-up-cron-jobs-in-magento/>

## Shopping cart earning rule

The Shopping cart rules tab allows the administrator to reward points based on the Magento shopping cart rules (reward points on the order).

From the Admin Panel, go to **Promotions => Reward Points => Earning Rules => Shopping Cart Earning Rules**, click on **Add a new rule**, you will see the Shopping cart earning rule page, which includes 3 tabs: rule information, conditions and actions.

### Rule information

In the rule information tab, you can set the name, description, execute priority, status, store view, customer group and active time for a rule

The screenshot shows the 'New Rule' form in the 'Rule Information' tab. The form includes the following fields and options:

- Rule Name \***: Text input field containing "Test shopping cart rule".
- Description \***: Text area containing "Test shopping cart rule".
- Promotional Message**: Text area (empty).
- Promotional Banner**: File upload button labeled "Chọn tệp" with the text "Không có tệp nào được chọn".
- Status**: Dropdown menu set to "Enabled".

At the bottom of the form, there are instructions: "Choose Yes under Configuration / Display Configuration to display" and "Enable and Save rule to activate".

### Conditions

In the rule conditions tab, you can set conditions to apply rewarded points for particular items

The screenshot shows the 'New Rule' form in the 'Conditions' tab. The form includes the following elements:

- Apply the rule only if the following conditions are met for the entire cart (leave blank for all products)**: Header for the conditions section.
- If ALL of these conditions are TRUE:**: Instruction for the conditions.
- Subtotal is 99**: Condition with a plus icon.
- Payment Method is Credit Card (Authorize.net)**: Condition with a plus icon.

## Actions

In the actions tab, you can set the total number of points rewarded on the cart (Fixed Reward Points – for a single item, Fixed Reward Points for the Whole Cart, Spend Y get X Reward Points and Spend Y get X Reward Points for Whole Cart )

Shopping Cart Earning Rule

New Rule

Reward Points Using the Following

Apply: Fixed Reward Points (X) for Whole Cart

Reward Points (X) \*: 1

Per (Y) dollars Spent: 10

Stop Further Rules Processing: No

Apply the rule only to cart items matching the following conditions (leave blank for all items)

If ALL of these conditions are TRUE:

Price in cart is 9

## Customer behavior rules

From the backend page, go to **Promotions => Reward Points => Earning Rules => Customer Behavior Rules**, click to button **Add new rule**

Customer Behavior Rule

New Rule

Change Reward Points Of Customer

Rule name \*: SigningUp

Reward for: Signing Up

Status \*: Enabled

Customer Groups \*: NOT LOGGED IN, General, Wholesale, Retailer

Use default point expiration time:

Reward Points Expire in (days): 12

Reward Points \*: 100

## Spending Rules

The administrator can manage flexible spending rules. Those rules decide which products at the cart page can be spent on and how many points can be used on the whole order or a single product.

### Add a new rule

From the Admin Panel, go to **Promotions** => **Reward Points** => **Spending Rules**, click on **Add a new rule**, click to button **Add new rule**, you will see spending rule page includes three tabs: rule information, conditions and actions.

### Rule information

In the rule information tab, you can set the name, description, execute priority, status, store view, customer group and active time for a rule

The screenshot shows the 'New Rule' form in the 'Rule Information' tab. The form is titled 'New Rule' and has a breadcrumb trail: 'Reward Point Spending Rules' > 'New Rule'. The form is divided into several sections:

- Rule Name \***: A text input field containing 'Test spending rule'.
- Description \***: A text area containing 'Test spending rule'.
- Status**: A dropdown menu set to 'Enabled'. Below it is a link: 'Enable and Save rule to activate'.
- Customer Groups \***: A multi-select dropdown menu with options: 'NOT LOGGED IN', 'General', 'Wholesale', and 'Retailer'. 'NOT LOGGED IN' is selected.
- Start Date**: A date picker field.
- End Date**: A date picker field. Below it is a link: 'Leave blank for no time restriction'.

At the top right of the form, there are buttons: 'Back', 'Reset', 'Save Rule', and 'Save And Continue Edit'.

### Conditions

In the conditions tab, you can set conditions to apply spent points for the whole cart or particular items

The screenshot shows the 'New Rule' form in the 'Conditions' tab. The form is titled 'New Rule' and has a breadcrumb trail: 'Reward Point Spending Rules' > 'New Rule'. The form is divided into several sections:

- Apply the rule only if the following conditions are met for the entire cart (leave blank for all products)**: A section header.
- If ALL of these conditions are TRUE :**: A section header.
- Subtotal greater than 500**: A condition with a red 'X' icon.
- Total Items Quantity equals or greater than 2**: A condition with a red 'X' icon.

At the top right of the form, there are buttons: 'Back', 'Reset', 'Save Rule', and 'Save And Continue Edit'.

### Actions

In the actions tab, you can set the maximum number of points to be applied on the cart. There are four values to select: fixed points, buy X allow using Y, unlimited points and not allow using points.



**Reward Point Spending Rules**

- Rule Information
- Conditions
- Actions

**New Rule** Back Reset Save Rule Save And Continue Edit

Allow reward points using the following information

Apply: Allow to use fixed Reward Points (X) per order

Reward Points (X) \*

Per (Y) dollars Spent

Stop Further Rules Processing: No

Apply the rule only to **cart items** matching the following conditions (leave blank for all items)

If **ALL** of these conditions are **TRUE**:

## Adding/Subtracting points by the administrator

From the Admin Panel, go to **Promotions => Reward Points => Customer Accounts**, you can see lists of customers and their balances

**Customer Accounts** Import Reward Points

Page 1 of 1 pages | View 20 per page | Total 1 records found

Export to: CSV Export Reset Filter Search

ID	Customer Name	Customer Email	Balance	Action (Manage Points)
1	test test	mailstafftest@gmail.com	From: <input type="text"/> To: <input type="text"/> 100	<a href="#">View</a>

Then admin can select a customer by click to link view, insert a value for the Amount field and select the necessary action. The comment that you inserted will be updated in the transaction history as well.

**Rewardpoints Member Information** test test Back Reset Save Member Save And Continue Edit

General information

Transaction History

Reward Points Information

Reward Points: 100

Customer Email: [mailstafftest@gmail.com](mailto:mailstafftest@gmail.com)

Manually Adjust Reward Point Balance

Amount:

Action:

Comment:

Then you can check the customer's transaction details by navigating to the **Transaction History** tab

**Rewardpoints Member Information** test test Back Reset Save Member Save And Continue Edit

General information

Transaction History

Page 1 of 1 pages | View 20 per page | Total 2 records found

Reset Filter Search

ID	Transaction Time	Amount	Customer Balance	Transaction Details	Status
2	Jun 22, 2015 12:47 AM	+100	200	Added by admin	Complete
1	Jun 8, 2015 8:30 PM	+100	100	Reward for Registering	Complete

## Sell Product In Points

From the Admin Panel, go to **Promotions => Reward Points => Sell Products in Points**, you can see lists of products and set reward points for each product in list

**Sell Products in Points** Reset Save

Products Reset Filter Search

Page 1 of 1 pages | View 20 per page | Total 4 records found | [Notify Low Stock RSS](#)

ID	Name	Type	Attrib. Set Name	SKU	Price	Status	Set Reward Points	Action
From: <input type="text"/> To: <input type="text"/>					From: <input type="text"/> To: <input type="text"/> In: USD		From: <input type="text"/> To: <input type="text"/>	
4	Laptop Dell Inspiron 3442 i3 4005U/4G/500G/Win8.1	Simple Product	Default	laptop2	\$360.00	Enabled	10 <input type="text"/>	<a href="#">Edit</a>
3	Laptop Asus X453MA N2830/2GB/500GB/Win 8.1	Simple Product	Default	laptop1	\$350.00	Enabled	20 <input type="text"/>	<a href="#">Edit</a>
2	Bphone - 64GB	Simple Product	Default	Bphone - 64GB	\$1,000.00	Enabled	<input type="text"/>	<a href="#">Edit</a>
1	Bphone - 16GB	Simple Product	Default	Bphone - 16GB	\$900.00	Enabled	<input type="text"/>	<a href="#">Edit</a>

## All Transaction History

From the Admin Panel, go to **Promotions => Reward Points => All Transaction History**, you can see this page lists all transaction history

**All Transaction History**

Page 1 of 1 pages | View 20 per page | Total 2 records found | [Export to: CSV](#) [Export](#) Reset Filter Search

ID	Created Time	Customer Name	Customer Email	Amount	Customer Balance	Transaction Detail	Status
2	Jun 22, 2015 12:47 AM	test test	mailstafftest@gmail.com	+100	200	Added by admin	Complete
1	Jun 8, 2015 8:30 PM	test test	mailstafftest@gmail.com	+100	100	Reward for Registering	Complete

## Reports

The administrator can follow all activities of reward points and redeemed points at **Promotions => Reward Points=> Reports**.

Reports tab includes 3 sub-tabs: **Overview, Rewarded points, Redeemed points**

Dashboard Sales Catalog Mobile Customers **Promotions** Newsletter CMS Reports System Get help for this page

! (base\_url) is not recommended to use in a production environment to o
! Latest Message: Important: New Magento Security Patch - Install it Now
! One or more of the Indexes are not up to date: Product Attributes, Pr Management and rebuild required indexes.
! Catalog Price Rules
! Shopping Cart Price Rules
! Reward Points Pin
! Secure URL. It is highly recommended to change this value in your Magento configuration.
You have 5 critical, 5 major, 19 minor and 59 notice unread message(s). [Go to messages inbox](#)
Product Flat Data, Category Flat Data, Category Products, Catalog Search Index, Stock Status, Tag Aggregation Data. [Click here to go to Index](#)

**Rewardpoints Overview**

From:  To:  Show By: Day [Refresh](#) Export to: CSV [Export](#)

Period	Total Rewarded	Total	Configuration	Reports	Overview	Rewarded Points	Redeemed Points	Number of Orders	Number of Sign Ups	Number of Customers

In the **From** and **To** fields, use calendar icon to specify the start and end dates for of the period for report data aggregating.

In dropdown of the **Show By** field, select type of showing by **Day, Month, Year**.

=> Click on the **Refresh** button

